

HOW A LOCAL GOVERNMENT AGENCY CREATED A USER-FRIENDLY SHAREPOINT INTRANET



ABOUT OUR CLIENT

A local government agency for a region with 260,000 residents covering 800km². Today they have about 50 people working in the digital management department. Through a catalog of services ranging from simple advice to complete facilities management, they address the entire information system of local authorities. Today that represents 4000 agents, 3800 machines, and 300 virtual servers.

THE PROJECT

The local government agency wanted to strengthen its digital offer and provide more communicative and collaborative tools. Building an intranet formed part of its larger digital transformation project and implementation of Microsoft technologies.

WHY POWELL INTRANET?

The agency chose to develop its intranet with Powell Software for two reasons:

1. On the front office side: They wanted to have a more user-friendly interface than native SharePoint. Powell Intranet offers a more communication-oriented approach which was what this local government agency was looking for.

2. On the IT side: They wanted to simplify the SharePoint back office and have site models that could be easily deployed for other municipalities. Powell Intranet easily met these needs.

Another objective for the intranet was to improve the user experience, particularly in terms of managing digital identities. The agency took advantage of the intranet deployment process to do a lot of work around their Active Directory, which they enriched with business and HR data.

OBJECTIVES



User-friendly intranet

That can be rolled out to other agencies



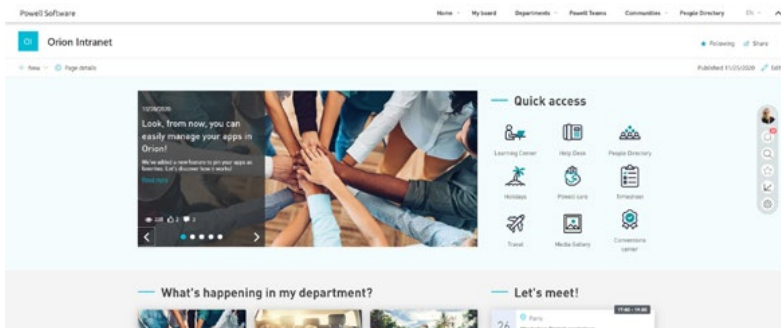
Complete digital offer

With collaborative and open tools



CHOOSING THE RIGHT PARTNER

With Powell Software chosen as the provider, the local government agency also decided to work with an implementation partner to help get the project up and running. The choice of partner was down to research and recommendations. They first talked to Microsoft who identified a number of potential partners. Then following numerous discussions, particularly with two major companies in their region, they decided to focus on one. After considering the value the partner could bring, they decided it would be a fruitful partnership. Their final decision came down to the partner's level of expertise in Microsoft technologies.



“This partnership is in a way ideal and we hope to be able to make it bear fruit over time and make it last”

CIO



The government agency's new Microsoft solutions were quickly tested when the Covid-19 crisis hit. These solutions brought them greater agility and efficiency in crisis management during the pandemic.

Interested in learning how your organization could benefit from Powell Software's digital workplace technologies?

[Get in touch with our team for a demo](#), we would be happy to discuss your needs and help get you started on your own digital transformation journey.

